

Peter Tan Hua Choon
31B-20-3, Lorong Pekaka Satu
Taman Pekaka
11700 Gelugor
Pulau Pinang.

10th August 2004

Cheng Chip Kiang
General Manager
Nai Seng Sdn. Bhd.
2-2-9, Lebuh Pekaka Satu
11700 Gelugor
Pulau Pinang.

Sir,

BLOCK 31A, B, C & D CONTINGENCY PLAN FOR FIRE AND EMERGENCIES

If you do not already know, a fire broke out at 31B-19-4 today at approximately 2:25pm. The guardhouse was promptly notified. **I am extremely disappointed that the guards arrived at the scene of the incident only after the fire was extinguished.** At the first instance when a fire is reported, the security guard posted at the respective Blocks should take control of the situation. If your security guards were not trained in fire fighting, then they should have been instructed to notify residents staying in the immediate vicinity and if the situation warrants, evacuate them in an orderly manner. None of these were done. Lives were at stake and your security guards were acting in a lackadaisical attitude which is truly appalling.

As the Manager of the four blocks of apartment here, it is your responsibility to ensure the security and safety of all residents at all times. **I would like to know what contingency plans you have in the event of a major fire or emergencies.** Surely, for the amount of management fees and security guard fees that are being charged to the management fund every month, you must have already drawn up a strategy to ensure the safety of residents here.

In addition, despite protests from parcel owners, you have been grossly irresponsible in continuing to allow cars to be parked at the driveway in such a manner that they will obstruct the movement of fire engines and ambulances. This will seriously impede rescue and fire fighting attempts. **Are you going to wait until lives are lost because of these obstructions before you are ready to consider the safety of residents?**

I trust you will furnish all parcel owners and residents here with a copy of the Contingency Plan for Fire and Emergencies within fourteen days to see if any amendment is needed. This will allow us to reside here with a peace of mind knowing that our safety and security is being looked after. However, if there is no such plan, I urge you to immediately initiate a dialogue with parcel owners and put together one for the safety of all residents here.

Thank you.

Yours sincerely,

Peter Tan Hua Choon

Copy: En. Rusmani bin Muhamad, Pengarah, Jabatan Bomba dan Penyelamat, Pulau Pinang
YB Goh Kheng Sneah, ADUN Batu Uban, Pulau Pinang
Peter Lim Keat Wee, Chairman, Persatuan Penduduk-Penduduk Taman Pekaka Blok 31